Administration
RUF-IT
(Gate Manager Portal)

Remote Access
Customer
(Link Manager)

Customer-Remote Access
optional

Server in DK
(Gate Manager)

Remote Support

Remote Access
RUF-Service
(Link Manager)

Briquetting System
(Site Manager)

SPS

HMI

Your individual

RUF Remote Access

VPN Remote Access for your Briquetting System

Benefits

Immediate Remote Access to your Briquetting System

Always instantly online

Your own Remote Access
Fast Remote Access for simplified operation and improved availability of your briquetting machine

Access via Wi-Fi or mobile
Once you connect the module to the Internet, it will establish a secure outgoing VPN connection.

RUF Remote Support
Minimize downtime with remote diagnosis, and reduce possibly expensive service calls.

Highest security requirements
Strong end-to-end encryption, two-factor authentification, event audit logs, role-based account management, etc.

Why?

Remote access and Remote maintenance

The VPN route between your device and the briquetting machine enables RUF to reprogram the PLC and HMIs remotely. The Remote Monitoring allows you to keep an eye on the performance of the briquetting plant.

There is no additional software required! Once the Remote Access Module is set up, you can use your Internet Explorer to establish a remote connection via VNC to the surface of your briquetting machine.

RUF.
BRIQUETTING SYSTEMS

Ruf Maschinenbau GmbH & Co.KG
86874, Zaisertshofen - Hausener Str. 101 - GER

info@briquetting.com
www.briquetting.com

RUF REMOTE ACCESS - Variants

	Remote Support	Remote Support + Customer-Remote Access
RUF Telephone Support	Inclusive	Inclusive
RUF Remote Support	Inclusive: 10 h/year	Inclusive: 10 h/year
Customer-Remote Access VNC (Website Panel)	---	Inclusive
On-call time Service	Weekdays Mo – Fr 8:00 – 16:00 (MEZ)	
On-call time Spare parts department	Weekdays Mo – Thu, Fr 8:00 – 16:00 Uhr, 8.00 - 12.00 (MEZ)	

Individual

One Module,
two Variants

Depending on the customer's requirements there are two versions of the RUF Remote Access for remote maintenance of RUF briquetting machines available.

Telephone support is included in both variants. In addition, we guarantee advice and assistance by Remote Support (via remote connection) for your briquetting machine to the operation, optimization, diagnosis or troubleshooting of the machine, as well as tips for improvements.

The module can be extended by a customer's own link manager. This Customer Remote Access guarantees independent remote access to the surface of the panel of the briquetting machine. The monitoring and control of your briquette production can thus be significantly optimized.

Questions? Call us now!

+49-8268 90 90 20

What is
needed?

Requirements for installation at the customer

- Installation of the Secomea Router in your briquetting machine
- Company network via Ethernet/WLAN (alternatively mobile communications possible)
- Internet access to the Secomea Server https://gm08.secomea.com

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